



## Support Engineer Intern – Spring 2021

*14-week part-time paid internship during the Spring 2021 semester.*

### Primary Responsibilities

- Perform on-site installation, guidance, training, and troubleshooting of client software, third party network equipment, and device wiring
- Design and troubleshoot network configurations and architectures, while providing additional detailed documentation
- Test third-party IoT sensors, actuators, and light fixtures for compatibility with client device hardware and software
- Collaborate and support with third-party vendors and contractors
- Create and maintain computer operating system images for use with client software
- Troubleshoot basic Windows PC and server issues
- Record and document software, network, wiring, and troubleshooting issues for process improvement

### Required Qualifications

- Current Junior or Senior standing
- Fulltime enrollment in accredited Associate's or Bachelor's degree program with an emphasis in Electrical, Networking or Technology or equivalent
- Ability to learn new products and technologies
- Proficiency with Microsoft Office Suite including Outlook, Excel and Word

### Preferred Qualifications

- Experience with Cisco or PoE
- Experience with control systems (lighting, HVAC, etc)
- Experience with basic computer network design and IP configuration
- Ability to troubleshoot Windows Server issues
- Excellent writing, grammatical and proofreading skills in English
- Excellent verbal and written communication skills in English

### About Igor

Igor is a fast-growing entrepreneurial company based in Des Moines, Iowa. Igor licenses our Power-over-Ethernet lighting and sensor technology to large lighting companies around the world. The global market is increasingly trending toward smart homes and businesses, and Igor has quickly become a leading player in the future of the agile, smart building industry. With Igor, buildings become intelligent, green, and consume 60% less energy.

Igor values a diverse and inclusive workforce and appreciates the way multiple perspectives lead to innovation and creativity at our company. Igor provides equal employment opportunities (EEO) to all employees and applicants for employment regardless of any protected characteristics.